

# Student Complaint Information by State and Agency

Updated March 2025

STATE	AGENCY NAME	Link to and/or Information about Complaint Process
Alabama	Alabama Commission on Higher Education -Office of Institutional Effectiveness and Planning	For Alabama's public institutions, contacts are posted to the ACHE website at  <a href="https://www.ache.edu/wp-content/Sara/StudentComp.pdf">https://www.ache.edu/wp-content/Sara/StudentComp.pdf</a>
	ACCS Private School Licensing Division	<a href="https://www.accs.edu/about-accs/private-school-licensure/complaints/">https://www.accs.edu/about-accs/private-school-licensure/complaints/</a>
Alaska	Alaska Commission on Postsecondary Education	<a href="https://acpe.alaska.gov/ConsumerProtection">https://acpe.alaska.gov/ConsumerProtection</a>
Arizona	Arizona State Board for Private Postsecondary Education	<a href="https://ppse.az.gov/complaint">https://ppse.az.gov/complaint</a>
Arkansas	Arkansas Department of Higher Education	<a href="https://adhe.edu/File/Form%208040%20Complaint%20Form%20'25.pdf">https://adhe.edu/File/Form%208040%20Complaint%20Form%20'25.pdf</a>
California	Bureau for Private Postsecondary Education	<a href="#">How to File a Complaint - Bureau for Private Postsecondary Education</a> * for institutions regulated by BPPE. <a href="#">DCA is here to help</a> *for out of state institutions not subject to BPPE.
Colorado	Colorado Department of Higher Education AND Private Occupational Schools	<a href="https://highered.colorado.gov/filing-student-complaint">https://highered.colorado.gov/filing-student-complaint</a>
Connecticut	The Office of Financial and Academic Affairs for Higher Education	<a href="https://portal.ct.gov/ohe/knowledge-base/articles/for-students/student-school-complaints?language=en_US">https://portal.ct.gov/ohe/knowledge-base/articles/for-students/student-school-complaints?language=en_US</a>

		<a href="https://veoci.com/v/p/181953/workflow/girt4qhrrvkv">https://veoci.com/v/p/181953/workflow/girt4qhrrvkv</a>
Delaware	Delaware Department of Education	<a href="#">Student Complaint Inquiry Form – Delaware Department of Education</a>
District of Columbia	Education Licensure Commission	<a href="#">HELC - Washington, DC</a>
Florida	Commission for Independent Education-Department of Education	<a href="#">Student Concerns</a>
Georgia	Nonpublic Postsecondary Education Commission	<a href="#">Complaints Against an Institution   Georgia Nonpublic Postsecondary Education Commission</a>
Hawaii	Hawaii Post-Secondary Education Authorization Program	<a href="#">Hawaii Post-secondary Education Authorization Program   Student Complaint Process</a>
Idaho	Idaho State Board of Education	<a href="#">Student Complaint Procedures for Proprietary and Private Postsecondary Schools   Idaho State Board of Education</a>
Illinois	Illinois Board of Higher Education	<a href="#">IBHE Complaints</a>
Indiana	Indiana Department of Workforce Development	<a href="#">DWD: Office for Career and Technical Schools</a>
	Indiana Commission of Higher Education	<a href="#">CHE: Student Complaints</a>
Iowa	Iowa College Student Aid Commission	<a href="#">Higher Education Student Complaints</a>
Kansas	Kansas Board of Regents	<a href="#">Private Postsecondary Complaint Process</a>
Kentucky	Kentucky Council on Postsecondary Education	<a href="#">How to File a Consumer Complaint - Ky. Council on</a>

		<a href="#">Postsecondary Education</a>
	Complaint form	<a href="#">Consumer Complaint Submission Form - Ky. Council on Postsecondary Education</a>
Louisiana	Louisiana Board of Regents	<a href="https://www.laregents.edu/resources-3/">https://www.laregents.edu/resources-3/</a>
	Proprietary Schools	<a href="#">LA Proprietary School Student Complaint Procedure Process Guide</a>
Maine	Maine Department of Education, Office of Higher Education Services	<a href="#">SARA STUDENT COMPLAINT FORM</a> <a href="#">State Authorization Reciprocity Agreement (SARA)   Department of Education</a>
Maryland	Maryland Higher Education Commission	<a href="https://mhec.maryland.gov/institutions_training/Pages/career/pcs/complaint.aspx">https://mhec.maryland.gov/institutions_training/Pages/career/pcs/complaint.aspx</a> <a href="#">MARYLAND HIGHER EDUCATION COMMISSION Student Complaint Process Institutions of Higher Education</a>
Massachusetts	Office of Private Occupational School Education	<a href="#">Information for occupational school students   Mass.gov</a>
	Massachusetts Department of Higher Education	<a href="#">Complaints / Massachusetts Department of Higher Education</a>
Michigan	Michigan Department of Licensing and Regulatory Affairs	<a href="#">Post-Secondary Schools Complaints Filing a</a>

		<a href="#">Complaint</a>
Minnesota	Minnesota Office of Higher Education	<a href="#">Complaints About Private Colleges and Career Schools</a>
Mississippi	Mississippi Commission on College Accreditation	<a href="#">Mississippi Commission on College Accreditation - Student Complaint Process</a>
	Student Complaint form	<a href="#">MCCA Student Complaint Form</a>
Missouri	Missouri Department of Higher Education	<a href="#">Distance Education   dhewd.mo.gov</a>
Montana	Montana University System, Montana Board of Regents	<a href="#">Montana Postsecondary Educational Institution Complaint Process</a>
Nebraska	Nebraska Department of Education, Private Postsecondary Career Schools	<a href="#">INSTRUCTIONS ON PREPARING A COMPLAINT NDE INVESTIGATIONS OFFICE Please Type or Print. 1. If you are filing a Complaint against</a>
	Nebraska Coordinating Commission for Postsecondary Education	<a href="#">Student Complaints Against Postsecondary Institutions</a>
Nevada	Nevada Commission on Postsecondary Education	<a href="#">Students Home</a>
New Hampshire	Department of Education, Division of Higher Education, Higher Education Commission	<a href="#">Higher Education in New Hampshire</a> <a href="#">NH Higher Education - Complaint Form</a>
New Jersey	Office of the Secretary of Higher Education	<a href="#">Office of the Secretary of Higher Education OSHE Complaint Form Instructions</a>
New York	Office of College and University Evaluation	<a href="#">Filing a Complaint About a College or University   New York State Education Department</a>

	Adult Career and Continuing Ed. Services	<a href="#">Student Rights   Adult Career and Continuing Education Services   NYS Education Department</a>
North Carolina	The University of North Carolina Board of Governors	<a href="#">Post-Secondary Education Complaints – UNC System</a> <a href="#">Student Complaint Process</a>
	The North Carolina Community College System (Office of Proprietary School Services)	<a href="#">File a Complaint - NCCCS</a>
North Dakota	North Dakota State Board for Career and Technical Education	<a href="https://www.cte.nd.gov/sites/www/files/documents/PrivatePS/NDSBCTE_Student_Complaint_Procedure.pdf">https://www.cte.nd.gov/sites/www/files/documents/PrivatePS/NDSBCTE_Student_Complaint_Procedure.pdf</a>
	North Dakota University System	<a href="#">North Dakota University System   State Authorization &amp; SARA</a>
Ohio	Ohio Dept of Higher Education	<a href="#">Student Complaint Information   The Ohio Department of Higher Education</a>
		<a href="#">File a Complaint</a>
Oklahoma	Oklahoma State Regents for Higher Education	<a href="#">Student Complaints - Current College Students - Oklahoma State Regents for Higher Education</a>
	Oklahoma Board of Career and Technology Education	<a href="#">Comments or Complaints Policy</a>
	The Oklahoma Board of Private Vocational Schools	<a href="#">Students</a>

Oregon	Higher Education Coordinating Commission	<a href="#">Higher Education Coordinating Commission : Student Complaints : Access College &amp; Training : State of Oregon</a>
Pennsylvania	Department of Education	<a href="#">Students Complaints   Department of Education   Commonwealth of Pennsylvania</a>
Puerto Rico	Puerto Rico Council on Education	<a href="#">ATTACHMENT 7 Regulation for the Licensing of Institutions of Postsecondary Education in Puerto Rico, No. 9272 of 2021</a>
Rhode Island	Rhode Island Board of Governors for Higher Education	<a href="#">Student Complaint Procedures (S-16) – RI OPC</a>
South Carolina	South Carolina Commission on Higher Education	<a href="#">Student Resources   CHE</a>
South Dakota	South Dakota Board of Regents	<a href="#">SD-SARA Complaint Resolution Form</a>
Tennessee	Tennessee Higher Education Commission	<a href="https://forms-dpsa.thec.tn.gov/Forms/RCR">https://forms-dpsa.thec.tn.gov/Forms/RCR</a>
Texas	Texas Higher Education Coordinating Board	<a href="#">Student Complaints - Texas Higher Education Coordinating Board</a>
Utah	Utah System of Higher Education	<a href="#">State Authorization (UT SARA) - Utah System of Higher Education</a>
Vermont	Vermont State Board of Education	<a href="https://education.vermont.gov/documents/postsecondary-program-complaint-resolution">https://education.vermont.gov/documents/postsecondary-program-complaint-resolution</a>
Virginia	Private & Out-of-State Postsecondary Education, State Council of Higher Education for Virginia	<a href="#">Student Complaints   Virginia State Council Of Higher Education, VA</a>
Washington	Washington Student Achievement	<a href="#">Student Complaints   WSAC</a>

	Council	
	Washington Workforce Training and Educ. Coord. Board	<a href="#">Student Resources   Washington Workforce Training &amp; Education Coordinating Board</a>
West Virginia	WV Higher Educ. Policy Commission	<a href="#">Student Complaint Process</a>
	WV Council for Community & Technical College Education	<a href="#">Student Complaint Process</a>
Wisconsin	Wisconsin Educational Approval Program	<a href="#">DSPS File a Complaint</a>
Wyoming	Wyoming Department of Education	<a href="#">STUDENT COMPLAINT PROCESS POSTSECONDARY INSTITUTIONS</a>